

Contact Us

Contact Us

For any questions relating to medical information, including requests for product information and scientific inquiries, please contact our Medical Information department:

Medical Information

Phone: [1-800-363-8883](tel:1-800-363-8883)

Email: medinfo.canada@novartis.com

For adverse event and/or product technical complaint reporting, please contact our Drug Safety department:

Patient Safety & Pharmacovigilance

Phone: [1-877-631-6775](tel:1-877-631-6775)

Fax: [1-877-636-3175](tel:1-877-636-3175)

Email: drug.safety@novartis.com

For any technical inquiries relating to the **Novartis Pro Portal**, including account access issues, password reset requests, or other technical questions, please contact our **Novartis Pro Portal** support team at portal.support@novartis.com

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