Contact Us

For any questions relating to medical information, including requests for product information and scientific inquiries, please contact our Medical Information department:

Medical Information
Phone: **1-800-363-8883**
Email: **medinfo.canada@novartis.com**

For adverse event and/or product technical complaint reporting, please contact our Drug Safety department:

Patient Safety & Pharmacovigilance
Phone: **1-877-631-6775**
Fax: **1-877-636-3175**
Email: **drug.safety@novartis.com**

For any technical inquiries relating to the **Novartis Pro Portal**, including account access issues, password reset requests, or other technical questions, please contact our **Novartis Pro Portal** support team at **portal.support@novartis.com**

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